

CLAIMS

- 1 1. A method of on-line card management comprising:
2 accessing a computer system in a computer network;
3 selecting at least one of a plurality of card management services
4 provided by said computer system; and
5 inputting data associated with the selected card management
6 service.
- 1 2. A method according to claim 1, wherein said plurality of card
2 management services includes registering at least one card by inputting
3 associated card data.
- 1 3. An on-line card management system comprising:
2 a computer system accessible via a computer network, said
3 computer system including:
4 selection means for selecting at least one of a plurality of
5 card management services; and
6 input means for inputting data associated with a selected
7 card management service.
- 1 4. An on-line card management system according to claim 3,
2 wherein said plurality of card management services includes registering
3 at least one card by inputting associated card data.
- 1 5. An on-line card management system according to claim 3,
2 wherein said computer system includes a telephonic user interface.

1 6. An on-line card management system according to claim 5,
2 wherein said telephonic user interface includes a voice response
3 system.

1 7. A method of on-line card management, wherein the card is
2 issued to a card user by a issuing organization, the method comprising:
3 accessing a card management computer system in a computer
4 network; and
5 selecting at least one of a plurality of card management services
6 provided by said computer system; and inputting data associated with
7 the selected card management service; and
8 providing said associated data to the issuing organization.

1 8. The method as set forth in claim 7 wherein said plurality of card
2 management services includes registering at least one card by inputting
3 associated card data.

1 9. The method as set forth in claim 7 wherein card management
2 services further includes card management services selected from the
3 group consisting of: change of address, request for a new card,
4 notification of a billing dispute, request for a copy of a bill, a change in
5 marital status; a change in name and a request for an increase in credit
6 line.

1 10. The method as set forth in claim 7, or 8, or 9, further including the
2 step of maintaining a record of the associated data.

1 11. The method as set forth in claim 10 including the step of
2 informing the card user that the card issuing organization has been
3 provided the associated data.

1 12. A system for on-line card management, wherein the card is
2 issued to a card user by a issuing organization, the system comprising:
3 means for accessing a card management computer system in a
4 computer network;
5 means for selecting at least one of a plurality of card
6 management services provided by said computer system; and inputting
7 data associated with the selected card management service; and
8 means for providing said associated data to the issuing
9 organization.

1 13. The on-line card management system as set forth in claim 12
2 wherein said plurality of card management services includes registering
3 at least one card by inputting associated card data.

1 14. The on-line card management system as set forth in claim 13
2 wherein said card management services further includes card
3 management services selected from the group consisting of: change of
4 address, request for a new card, notification of a billing dispute, request
5 for a copy of a bill, a change in marital status, change in name and a
6 request for an increase in credit line.

1 15. The on-line card management system as set forth in claim 12, or
2 13, or 14, further including means for maintaining a record of the
3 associated data.

